< less than

≤ less than or equal to

> greater than

≥ greater than or equal to

A ampere

c cents

c/kvarh cents per reactive kilovolt-ampere-hour

c/kWh cents per kilowatt-hour

GWh gigawatt-hour

kVA kilovolt-ampere

kvarh reactive kilovolt-ampere-hour

kV kilovolt

kW kilowatt

kWh kilowatt-hour

MVA megavolt-ampere

N/A Not applicable

NER National Electricity Regulator

PF Power factor

R Rand

R/kVA Rand per kilovolt-ampere

R/kW Rand per kilowatt

TOU Time-of-Use

V volt

VAT value added tax

W watt

Energy charge: A fixed or time and/or seasonally differentiated charge linked

to each kWh (unit of energy) consumed.

Service charge: A fixed charge payable per premise every month, whether

electricity is consumed or not. It is a contribution towards fixed

costs such as meter reading, billing and meter capital.

Billing period: The period that stretches from one meter reading date to the

following meter reading date.

Connection fee: The minimum, one-off, up-front payment for new or additional

capacity.

**Demand charge:** A R/kVA or R/kW charge which is time and/or seasonally

differentiated and is applied to the chargeable demand

registered during the month.

**Key customer:** Typically a customer under a common management structure

that uses a minimum of 5 GWH of electricity on a contiguous

site in any 12 consecutive months.

Reactive energy charge: This charge is applicable to Time-of-Use. It is levied on every

kvarh which is registered in excess of 30% of the kWh

supplied during the specified periods of the month. There is no reactive energy charge for a customer operating with a power factor of 0, 96 or better. The method of calculating this excess

differs and is described with the respective tariff.